

Terms and Conditions

Please ensure you read and fully understand these booking terms and conditions. To avoid any misunderstandings, please contact us if anything is unclear so we will be able to explain in further detail.

- Ashbourne Holidays reserves the right to amend these terms and conditions at any time.
- A contract between you and Ashbourne Holidays will come into existence when payment is received and a booking confirmation is issued showing the confirmed holiday dates.
- Our pod accommodation is offered for the sole purpose of holiday lettings.
- Prior to making a booking, it is your responsibility to check the pod details and images to make sure the accommodation is suitable.
- A 20% non-refundable deposit of the holiday cost is due to be paid at the time of booking.
- The balance must be paid no later than 6 weeks before your holiday is due to commence. If the balance is not paid by the due date, your holiday will be treated as a cancellation and the client will forfeit their deposit.
- Bookings made within 6 weeks of your arrival date must be paid in full.
- If you cancel more than 6 weeks before the holiday start date your deposit will be forfeited.
- If you cancel less than 6 weeks before the start of your holiday a refund will not be due.
- The maximum number of persons using our one-bedroom pods at any time must not exceed 2 adults aged 18 or over.
- Check in to your pod is from 3pm on the arrival day and you are required to vacate the pod by 10am on the day of departure.
- Pets are not permitted at Ashbourne Holidays.
- Please lock the doors and close the windows when you leave the property unoccupied.
- Pods are strictly No Smoking, No Vaping and No E cigarettes.
- Disposable BBQ'S are not permitted at our pods.
- Ashbourne Holidays is not responsible for the loss of any personal belongings or valuables of the guests.
- Your vehicles, accessories and contents are left entirely at your risk. Ashbourne Holidays will not be responsible for any loss or damage from or to any vehicle.
- A £200 good housekeeping bond is required for each booking. The bond is required one week before the check in date. Upon receipt of the bond, you will receive all of the essential information required for your holiday, including key collection instructions, the property's full postal address and directions to assist your journey.
- We ask you to please treat the accommodation with due care so that other guests may continue to enjoy them. The pod will be inspected at the end of the holiday and any loss or damage will be deducted from the good housekeeping bond.
- We or our representatives reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes.
- Hot tubs are inspected daily, in order to test the Chlorine level for your safe use.
- Day visitors are only permitted by prior arrangement and at Ashbourne Holiday's discretion.
- No compensation will be given for any temporary outage of electricity, gas, water, internet connection or television service.
- If, in our opinion, any person(s) is not suitable to continue the holiday because of unreasonable behaviour, damage to property, or annoyance to the holiday makers, the booking may be terminated, you may be asked to leave and no refund will be due.